

Pet Policy

We are delighted that you have chosen to stay with us, bringing along your companion. To ensure the comfort of all our guests we do have a pet policy that we kindly ask you to be respectful of and follow. This pet policy applies to all the properties under The Warren Collection.

- 1. We have a one-off pet charge of £25/€25 to be paid before any pet is allowed inside our rooms.
- 2. You are required to provide your card details upon check-in to be held on your account if a pre-authorised deposit has not been completed. These details will be appropriately disposed of upon inspection of your room at check-out and any pre-authorised deposit will be released.
- 3. We do not provide a pet sitting service. You are responsible for your pet at all times.
- 4. We welcome all breeds of dogs up to 80lb with a maximum occupancy of two dogs per room. Additional pet types may be accepted at the property's discretion.
- 5. All dogs must be vaccinated, and house trained. We reserve the right to instruct immediate removal of any pet that displays dangerous or unacceptable behaviour including but not limited to biting, excessive noise such as continual barking, evidence of disease/flees.
- 6. For the safety of our team, housekeeping will only enter your room if you are present to monitor your dog. We ask that your dog is always kept on a leash or removed from the room while housekeeping perform their tasks.
- 7. If your dog is found to have caused damage to the property, we reserve the right to ask you to remove your pet immediately depending on the excess of the damage, the pet fee will not be refunded. You will also be required to pay for the repair or replacement of any item that has been damaged upon check-out.
- 8. We do not provide beds or linen for the pets, and you are required to bring the necessary items that your pet needs with you. We do have a small supply of pet bowls, however the availability of one is not always guaranteed.
- 9. Pets are welcome to walk with their guest on a leash around the property including the outdoor seating areas which vary depending on which property you stay. Please ask at the reception where those areas are, and our friendly team will inform you accordingly.
- 10. Pets are not granted access to any public areas where food and beverages are served.